MORGAN SHIPPER

City, State Zip

Cell Phone

PSU Email

www.linkedin.com/in/yourname

**EDUCATION**The Pennsylvania State University, Center Valley, PA May 2020

Bachelor of Science in Project and Supply Chain Management

 GPA: 3.5

**LANGUAGES**

Fluent in English and Spanish

**BUSINESS AND SUPPLY CHAIN EXPERIENCE**

Aldi, Center Valley, PA November 2016 – Present

*Warehouse Associate*

* + - * Complete up to 10 store orders a day accounting for 230 units of product per hour, assuring quality
* Meet and exceed unit goals regularly without damaging product; recognized for efficient and careful order fulfillment and delivery
* Perform general warehouse duties such as processing, packaging and shipping of orders
* Complete quality control audits to evaluate products for defects and damages
* Organize warehouse space and supply
* Conduct quarterly Inventory Days to assure adequate inventory levels

Penn State Lehigh Valley, Center Valley, PA January 2017 – May 2017

*Statistics 200: Data Analysis Class Project*

* Gathered raw data, analyze it with Stat lab resources, and write a report about the conclusion
* Researched household income’s impact on the prevalence of drug use amongst college students
* Determined reasons for prevalence of drugs amongst college students and how it was most affected

Penn State Lehigh Valley, Center Valley, PA January 2017 – May 2017

*Marketing 301W: Marketing Plan Project*

* Created idea for new and innovative product and developed a realistic marketing plan
* Developed implementation and market testing methods
* Conducted SWOT Analysis and determined target audience, marketing mix, and external threats

**OTHER EXPERIENCE**

Weis Supermarkets, Allentown, PA July 2016 – November 2016

*Associate*

* Focused on providing quality customer service by greeting customers with a smile, offering assistance, suggesting alternatives
* Rotated stock, using proper product handling procedures, and controlling damages
* Received and unloaded incoming merchandise
* Complete other job duties as requested by management
* Earned *Employee of The Month* in my second month

Panera Bread Restaurant, Allentown PA December 2015 – June 2016

*Associate*

* Greeted customers, and processed orders
* Received payment by cash, check, credit cards, vouchers, or automatic debits
* Counted money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change
* Resolved customer complaints

**CLUBS AND ORGANIZATIONS**

Business Society, Member February 2018 - Present

Community Heroes, Member February 2018 - Present